## **Noritz America Corporation** LIMITED WARRANTY - TANKLESS WATER HEATERS

- 1. What is Covered by this Warranty During the applicable Warranty Period (specified below), Noritz America Corporation ("Noritz") warrants to the original purchaser ("Buyer") that the new Noritz gas water heater in the originally installed location ("Product") is free from material defects in material or workmanship (the "Warranty"). There are different Warranty Periods for different components of the Product, as described below. This Warranty is for the benefit of the original Buyer only and terminates upon transfer of the Product from the original Buyer to any other person or entity. For this Warranty to be effective (i) the Product must be installed by a method recognized and authorized by Noritz and in compliance with Noritz published materials specifically indicated in writing to be applicable to the type and model number of the Product and in compliance with instructions in the Installation Manual and Owner's Guide, which are included with the Product ("Proper Installation"); and (ii) Buyer must use the Product in compliance with instructions in the Installation Manual and Owner's Guide, which are included with the Product.
- 2. Warranty Period This Warranty is provided by Noritz to the Buyer for the duration of the applicable Warranty Period for the particular component of the Product as specified below. This Warranty takes effect ("Warranty Effective Date") on the date of Proper Installation of the Product, or 30 days after the date of purchase of the Product, whichever occurs first, and is effective until the expiration of the "Warranty Period" for the particular Product component as shown below. The date of Proper Installation must be provided to Noritz as well as a copy of the original receipt for the purchase of the Product to establish the Warranty Effective Date. For example, when the Product is installed in new single-family residential construction, the Warranty Effective Date is the date upon which the Buyer takes title to the real property (e.g., the date of recordation of the deed conveying title to Buyer).

| Warranty Period for Heat Exchanger |
|------------------------------------|
|------------------------------------|

|   | Conditions                          |  |   |  |
|---|-------------------------------------|--|---|--|
| Product   | A) Used in a single family dwelling | B) Used in conjunction with a controlled<br>recirculation system[1] installed in<br>accordance with the installation<br>manual in a single family dwelling | C) Used in a commercial capacity; used in<br>other than a single family dwelling;<br>supplied with pre-heated water or used in<br>conjunction with uncontrolled recirculation |  |
| EZ98, EZ111, EZTR50 and EZTR75 (excluding EZTR40)                       | 25 years [2]                        | 15 years [3]   | 8 years [4]   |  |
| NRCR92 and NRCR111  | 15 yea                              | ars [3]  | 8 years [4]   |  |
| Residential Products with prefix "NR" 180,000 btu and higher            | 12 years                            | 12 years [5]   | 3 years [6]   |  |
| Residential Products with prefix "NR" 157,000 btu and lower, and EZTR40 | 12 years                            | 3 уеа  | ars [6]   |  |
| NCC199CDV   | 25 years [2] [7]                    | 15 years [3] [7]   | 10 years [8]  |  |
| Commercial Products with prefix "NC" except NCC199CDV                   | 12 years [7]                        | 12 years [5] [7]   | 5 years [9]   |  |

## Warranty Period for Parts and Labor

| All Products | Parts other than Heat Exchanger | 5 years |  |
|--------------|---------------------------------|---------|--|
| All Products | Reasonable labor [10]           | 1 year  |  |

## Footnote:

- An aquastat is the minimum pump control requirement in order to maintain the full recirculation warranty. Point of use or "on demand" recirculation systems which are thermally controlled (i.e. aquastat) also classify as controlled systems.
   25 years or 15,000 operational (burn) hours, whichever occurs first.
   15 years or 12,500 operational (burn) hours, whichever occurs first.
   12 years or 5,500 operational (burn) hours, whichever occurs first.
   12 years or 6,500 operational (burn) hours, whichever occurs first.
   3 years or 4,000 operational (burn) hours, whichever occurs first.

[7] Provided that temperature is ≤140°F. If temperature is >140°F, then applicable Warranty Period is the one used for a commercial capacity (Condition C above).

Warranty Period is the one used for a commercial capacity (Condition C above).
 10 years or 12,500 operational (burn) hours, whichever occurs first.
 5 years or 6,500 operational (burn) hours, whichever occurs first.
 A reasonable labor rate will be paid by Noritz to service/repair professional on Noritz-approved Warranty repairs, subject to Noritz's schedule of approved labor allowances.

## Register your Warranty online at www.noritz.com/warranty

|  | BB80F |  |
|--|-------|--|

| Customer Name*:                              | oduct/s at <u>www.noritz.com/warranty</u> or fill out the Warranty card below and return to Noritz America.   |   |
|--|---|---|
|  |   |   |
| City*:                                       | State*: Zip*:   |   |
| Telephone*:                                  |   |   |
| Email*:                                      |   |   |
| Installation Company                         |   |   |
| Company Address:                             |   |   |
| City:  | State: Zip:   |   |
| The model, serial number                     | and gas type can be found on the water heater's rating plate located either on the front cover or side of the product.                              |   |
| Model No.*:<br><i>Model No. should start</i> | Gas Type (Circle One)*: Natural Gas / Propane<br>with "GQ-". If "GQ-" numbers cannot be found, please write the Model No. with prefix "NR" or "NC". | NORITZ AMERICA CORP.<br>11160 Grace Avenue<br>Fountain Valley, CA 92708 |
| Serial No.(12 digits)*                       | 20 - Date of Installation*:   | Phone: (714) 433-2905   |
|  | * These items must be completed to properly register the water heater.  | Fax: (714) 241-1514   |
|  | Please keep a copy of this warranty registration card for your records.   |   |
|  | ve The Environment! Do it Online!<br>gister your Warranty online at <i>www.noritz.com/warranty</i>  |   |

| 1  |  |   |  |  |   |
|--|--|---|--|--|---|
| notify Noritz or its aut<br>Care at 11160 Grace A<br>Effective Date (See Sec<br>used/refurbished repla<br>or replacing the part o<br>necessary for the repa<br>component or Product<br>Warranty Period, the N<br>Defect after a reasona<br>Noritz's option, either<br>(excluding labor or inst | norized representative. Please not<br>venue, Fountain Valley, CA 92708,<br>tion 2 above). Within a reasonabl<br>cement parts to correct a Noritz-<br>r Product (except to the extent th<br>ir or replacement, or incidental cc<br>will be warranted only for the un<br>loritz-provided new or used repla<br>ole number of attempts, Noritz w<br>the same, comparable or better n<br>allation costs). These remedies ar | ify Noritz by contact<br>or by calling Noritz<br>e time after Noritz r<br>confirmed Defect. B<br>at labor is covered a<br>osts resulting from d<br>expired portion of t<br>cement parts, when<br>ill provide, at its opti<br>nodel), to be shippere<br>re the Buyer's only re | ting Noritz's (<br>Customer Ca<br>eceives such<br>uyer is respo<br>is described i<br>amage extern<br>he original cc<br>properly insl<br>ion, one of th<br>at Noritz's e<br>emedies for b |  | r by writing to Noritz Customer<br>vide evidence of the Warranty<br>'s expense, either new or<br>ut not limited to labor for servicing<br>), costs for permits or materials<br>Defect. The replacement<br>d. If during the applicable<br>Noritz is unable to correct the<br>used/refurbished Product (at<br>rchase price paid for the Product |
| Warranty becomes nu  | I and void if any of the following a   | are determined to be  | e contributing   | r's Guide supplied with your new No<br>gfactors to failure of the Product und  | ler this Warranty:  |
| <ul> <li>Improper, dangero<br/>maintenance proc</li> <li>Use in conjunctior</li> <li>Installation in an e</li> </ul>   | edures<br>with any unapproved device<br>nvironment that is corrosive<br>uctive to the Product,<br>r external<br>iter pressure<br>the application   | <ul> <li>Damage as a res<br/>with high PH leve<br/>the "Water Qual</li> <li>Damage caused</li> <li>Damage caused</li> <li>Damage caused</li> </ul>  | ult of use wit<br>els or hardne<br>ity" section o<br>by acts of Go<br>by use of the<br>by unauthori<br>g from impro  | g within the Product or surrounding<br>h non-potable water, untreated or p<br>so levels in excess of 12 grains per ga<br>f the Owner's Guide for details)<br>d including, but not limited to; fire, f<br>Product for purposes other than thc<br>ed attachments or modifications<br>per installation of the Product | orly treated well water, or water<br>llon (200 mg/L). (Please refer to<br>lood, lightning, or natural disaster  |
| Product purchased fro  | m any seller or retailer that is not   |   |  | ller that obtained the Product from<br>anty and the Warranty shall be void a   |   |
| THE IMPLIED WARRAN<br>OR LIABILITIES ON ITS<br>IN CONNECTION WITH<br>EXPRESSLY SET FORTH   | TIES OF MERCHANTABILITY, FITNE<br>PART AND NEITHER ASSUMES NO<br>THE PERFORMANCE OF THE PRO  | ESS FOR A PARTICULA<br>R AUTHORIZES ANY<br>DUCT. THIS WARRAN<br>DST OF LABOR OR SE  | AR PURPOSE<br>OTHER PERSO<br>NTY ONLY CO<br>ERVICES UND  | WARRANTIES, EXPRESS OR IMPLIED<br>DR NON-INFRINGEMENT. NORITZ DI<br>DN OR ENTITY TO BIND OR ASSUME I<br>VERS REPLACEMENT PRODUCT OR P.<br>F ANY CIRCUMSTANCES. SOME STAT<br>MAY NOT APPLY TO YOU.  | CLAIMS ALL OTHER OBLIGATIONS<br>OR NORITZ ANY OTHER LIABILITIES<br>ARTS THEREOF, AND EXCEPT AS  |
| PRODUCT. IN NO EVEN<br>CONTRACT, NEGLIGEN<br>TO: LOSS OF PROFITS;  | T WILL NORITZ BE LIABLE FOR AN<br>CE, STRICT TORT, OR ANY OTHER I<br>LOSS OF SAVINGS OR REVENUE; L   | Y SPECIAL, INCIDEN<br>EGAL THEORY. DAM<br>OSS OF USE OF THE   | TAL, OR CONS<br>IAGES THAT N<br>PRODUCT OF   | ER SHALL NOT EXCEED THE PURCHA<br>SEQUENTIAL DAMAGES BASED ON BI<br>ORITZ WILL NOT BE RESPONSIBLE FO<br>ANY ASSOCIATED EQUIPMENT; COS<br>ARTIES, INCLUDING CUSTOMERS; AN   | REACH OF WARRANTY, BREACH OF<br>DR INCLUDE, BUT ARE NOT LIMITED<br>T OF CAPITAL; COST OF ANY  |
|  | <b>g Suit</b> Any action for breach of Wa<br>the particular Product componen   |   | d and served   | within 6 months following the expira   | tion of the applicable Warranty   |
| agreement is understo<br>communications betw<br>employee or represen<br>modify any warranty n<br>important to the Buye<br>9. Allocation of Risks Th<br>reflected in the price of   | od to be the complete and exclus<br>een the parties relating to the sub<br>ative of Noritz, or any other person<br>ade in this agreement. Buyer is w<br>s agreement allocates the risks of   | ive agreement betw<br>ject matter of this a<br>on or entity, is autho<br>varned, therefore, to<br>Product failure betw<br>that it has read this   | een the parti<br>greement, in<br>prized to make<br>check this a<br>ween Noritz a<br>agreement, i   | agreement. Unless modified in a wr<br>es, superseding all oral or written pr<br>cluding but not limited to statement<br>any warranty in addition to those n<br>greement carefully to see that it corr<br>nd the Buyer. This allocation is recog<br>understands it, and is bound by its te<br>province to province. | or agreements and all other<br>s made by salespersons. No<br>nade in this agreement, or to<br>ectly reflects those terms that are<br>nized by both parties and is   |
|  |  |   |  |  |   |
|  | NORITZ AMERICA<br>11160 Grace Aver<br>Fountain Valley, C   | nue   |  |  | PLACI<br>STAM<br>HERE   |
|  |  | MA  | AIL TO:  | NORITZ AMERICA CORP.<br>11160 Grace Avenue<br>Fountain Valley, CA 92708  |   |
|  |  |   | ATTN:  | WARRANTY REGISTRATION  |   |
|  |  |   |  |  |   |